

2010 Ticket Ordering Information Package

Zellerbach Theater at the Annenberg Center
University of Pennsylvania, Philadelphia, PA

Friday, June 4th – 7:30 p.m.

Saturday, June 5th – 11:00 a.m., 3:00 and 7:30 p.m.

Sunday, June 6th – 1:00 and 5:00 p.m.

Check the schedule posted in the studio and online for your child's date/time of performance

All tickets are priced at \$20.00 and Touch of Class Dance Studio will handle sales. If tickets are purchased at the studio, there will be no service or additional fees added onto this price. If tickets are purchased online, there will be an additional \$2.50 service charge per ticket with a maximum fee of \$10.00 added to the total price. Tickets are all reserved seating and will be filled in the order received. You may order any number of tickets; there is no limit or quota.

Ticket order forms will be accepted in person at the Folsom studio on Saturday, April 17th from 10:00 a.m. until noon, and at the Broomall and Downingtown studios on Sunday, April 18th from noon to 2:00 p.m. After these dates, all orders may be dropped off at the studios during regular business hours.

All orders will be processed in the order that they are received. Full payment is due when the order is placed. Tickets will be distributed to adults only at the studios starting Saturday, May 1st.

Please read the following information carefully and do not hesitate to ask our staff if you have any additional questions.

Ordering Methods:

1. IN PERSON at the Studios

Ticket orders will be accepted in person at the Folsom studio on Saturday, April 17th from 10:00 a.m. until noon, and at the Broomall and Downingtown studios on Sunday, April 18th from 12:00 noon to 2:00 p.m. They will also be accepted during regular studio hours beginning Monday, April 19th and continuing until the last day of classes. Payment can be made by cash, check, money order or debit card swiped at the studio.

2. MAIL

Ticket orders will be accepted by mail beginning Monday, April 19th. Orders will be dated as they are received. Any order received prior to April 19th will be dated and time stamped for April 19th, 4:00 p.m. Fill out the attached order form and mail with full payment to:

Touch of Class Dance Studio

483 Park Way

Broomall, PA 19008

Attn: Ticket Sales

Payments can be made by check or money order payable to "Touch of Class Dance Studio".

Tickets will be distributed at the studios beginning Saturday, May 1st.

3. ONLINE

Ticket orders will be accepted online beginning Monday, April 19th and continuing through May 15th. No online orders will be accepted after this date. Credit Card payments accepted online will accrue a \$2.50 service charge per ticket with a maximum fee of \$10.00. For example, if you order between 1–4 tickets, you will be charged \$2.50 for each ticket ordered. If you order 5 or more tickets, you will be charged the maximum service charge fee of \$10.00 for your order.

You may purchase tickets online by accessing the Touch of Class Dance Studio website at www.TouchofClassDance.com. There will be an icon to click right on the home page for ticket ordering information.

* Tickets will NOT be available at the Annenberg box office either before or the day of performances. Any unclaimed tickets will be at the theater and available for will call on the days of the performances. Tickets will not be sent by mail.

Frequently Asked Questions:

Do the performers need a ticket if they want to watch the show?

The performers will be unable to watch the performance and do not need a ticket, as they will be in the dressing rooms/back stage during the entire performance.

How long are the shows?

Each show is about one hour and forty minutes long and there is no intermission.

Can I bring my baby to sit on my lap?

No babies are permitted to sit on laps in the audience. If you are taking a younger child to see the performance, please be aware that all children need to be in a seat, and need to purchase a ticket. Touch of Class Dance Studio spends a lot of time and energy making this performance as professional as possible. We ask you not to bring babies/younger children to the recital if they are not old enough to enjoy the show.

Can I get my tickets next to those of a friend/relative who also goes to Touch of Class?

Absolutely! Just make sure that you mail/submit the forms in the same envelope. If ordering online, put the name of the friend/relative in the space provided. The order will be dated when the SECOND order is received. Ideally, both orders should be placed the same day in order to avoid confusion.

Will the studio keep a record of my ticket numbers?

Yes, Touch of Class will compile a list of all tickets sold according to account and student names. This will enable the TOC staff to find you in your seat in the event that there is a backstage “emergency.” You can relax and enjoy the show knowing that we can find you if we need you!!!

How do I know in which show my child is supposed to perform?

Class performance schedules are posted in the studio and online. The teacher for each class will also confirm this information at the observation classes in February and May.

It is the responsibility of the parent to order tickets for the correct show. The schedule is posted in the studio, online, and dates/times of performances will be reinforced at all observation classes. However, if you order the incorrect show neither the theater nor Touch of Class will be able to reimburse you or furnish you with replacement tickets for the correct show.